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Disclaimer

It is recommended by AP&P that you seek professional on-site opinion from a local, qualified pool professional before purchasing products for your pool or spa. It is not possible for AP&P to know all details about your swimming pool or spa system. AP&P will accept no responsibility for items purchased which are not compatible or do not function with your swimming pool or spa system. Contact should be made by the buyer with the manufacturer directly to determine that the product will suit your environment prior to purchase. All pool and spa equipment should always be installed by a qualified swimming pool or spa technician and the buyer assumes all responsibility without exception.

Delivery

AP&P are committed to customer satisfaction and exceptional levels of delivery standards to our customers. Shipping policies and guidelines are covered in our Shipping policy available on our website. If you order an item that is out of stock, we will notify you within 72 hours by email or phone. If for any reason we are unable to ship within 14 working days we will notify you by email or phone within that period.

Return Policy

AP&P offers up to 30 day refunds on all purchases. For further details on our return policy please see the Return and Refund policy on our website.

Product Warranties

Some products sold by AP&P come with a manufacturer warranty. In the event you feel you have a defective product please fill in the warranty claim on our website per our Warranty Request Policy. AP&P does not express or imply any warranty. All warranties are the responsibility of the manufacturer. AP&P expressly disclaims liability for any injury, loss, or damage of any kind arising from the use or inability to use any item we sell.

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We have newsletters sent on occasion using this information and will give you the chance to opt out. We will never collect sensitive information about you without your explicit consent. The information we hold will be accurate and up to date. You can check the information that we hold about you by emailing us. If you find any inaccuracies we will delete or correct it promptly. The personal information which we hold will be held securely in accordance with our internal security policy and the law.

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