Warranty Request Form

For products covered by manufacturer's warranty we will assist in ensuring the warranty process is as smooth as possible. Most warranty claims will be managed directly between the buyer and the manufacturer to ensure a smooth and timely resolution of issues.

To ensure we process warranty claims quickly please provide as much of the following information as possible on the contact us email form.

Full Name: Email Address: Phone Number: Item Purchased: Invoice Number: Date of Purchase: Address where equipment is installed: Details of the problem:

On verification of your information we will lodge the warranty request with the manufacture who will generally contact you directly as soon as possible.